

Best Western Cresta Court Hotel

ALTRINCHAM

CAREERS



Food and Beverage Supervisor

An opportunity has arisen for a Food and Beverage Supervisor at the BEST WESTERN Cresta Court Hotel in Altrincham.

With impeccable standards and an eye for detail you will assist the F&B Management team to deliver prompt, friendly and efficient service at all times - which means you'll need to be a confident leader and communicator whose standards are as high as ours.

Specifically, you will be responsible for performing the following tasks to the highest standards:

- Working closely with your line manager to control resources, budgets and stock
- Setting an excellent example to your team through your own performance of waiting duties
- Conduct daily briefings with team members before service regarding special requirements and VIP's.
- To lead and co-ordinate efficient and courteous service to the company core standards for the restaurant and lounge bar
- To have a complete knowledge of the food menu and relevant wine list to make suggestions
- Assist the team in product up selling to increase revenue
- Provide training to the more junior members of the team
- Manage guest queries in a timely and efficient manner
- Represent needs of the team
- Assist F&B management with achieving financial targets
- Assist F&B management with training and development of team members
- Comply with hotel security, fire regulations and all health and safety legislation
- Assist other departments wherever necessary and maintain good working relationships

Wherever Life Takes You, Best Western Is There®

Cresta Court Hotel, Church Street, Altrincham - South Manchester WA14 4DP TEL: 0161 927 7272

Each Best Western branded hotel is independently owned and operated

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To successfully fill this role, you should maintain the attitude, behaviours, skills, and values that follow:

- Previous experience in hotel industry
- Previous experience in supervising and/or delegation in a quality restaurant/hotel environment
- Willingness to develop team members and self
- Committed to delivering high levels of customer service
- Positive attitude
- Good communication skills
- Flexibility to respond to a range of different work situations
- Ability to work on your own or in teams

In order to process your application to any of our vacancies please forward you CV in word document to scott.mcdonald@cresta-court.co.uk



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